

**CITY OF EDGERTON UTILITY COMMISSION  
POLICY FOR LEAKAGE ADJUSTMENTS TO WATER & SEWER CUSTOMERS**

Water leakage adjustments may be given only when a leak occurs which is unknown to a customer. Consumption must be at least 50,000 gallons above the requesting customer's average usage for the most recent four quarters for commercial, Industrial and Public Authority Consumers and 20,000 gallons above the requesting customer's average usage for the most recent four quarters for Residential Consumers. An application can be filed for a water leakage credit an/or a sanitary sewer credit. No such adjustments shall be made for water supplied after the customer has been notified and has had an opportunity to correct the condition.

**WATER LEAKAGE CREDITS**

- A. A customer of the Edgerton Municipal Water Utility may apply for a credit for water loss to offset a charge imposed in any one billing period. To apply for a credit the customer shall:
1. Submit a written request for the credit to the Water Utility at City Hall within thirty (30) days of the charge for which a credit is desired.
  2. Attach to the request a signed statement from a licensed plumber containing the following information.
    - a) The location of the leak, to include a statement the leak occurred on the customer's property.
    - b) The probable cause of the leak, to include whether the leak occurred because of the customer's act or negligence.
    - c) Identification of the plumber to include name, address, telephone number and plumber license number
- B. If the request is complete and accurate, the amount of the possible credit will be computed by multiplying the number of gallons of water loss by the rate per gallon charged at the lowest rate allowable under the current Public Service Commission approved rate schedule.

**SANITARY SEWER CREDITS**

- A. If the water that was lost passed through the sanitary sewer system, the customer may request a sewer charge credit to offset a charge imposed in any one billing period. An application for the credit shall include a statement from a licensed plumber that all of the water from the leak was metered for discharge to the sanitary sewer system. Water from a leak that is metered for discharge into a storm sewer is not eligible for this credit
- B. If the request is complete and accurate, the amount of the possible credit will be computed by multiplying the number of gallons of water loss by 75% of the rate per gallon charged for discharge into the sanitary sewer.

**REVIEW BY THE UTILITY COMMISSION**

- A. The Utility Commission may approve, partially approve or deny any credit request. If approved, the credits computed in sections A & B will be deducted from the amount of the bill for the next billing period.

- B. Only one credit may be allowed in twelve (12) quarterly billing periods (three(3) years).
- C. Notwithstanding any other provision in this section, no credit shall be allowed for water loss caused by an act or negligence of the customer claiming the credit.
- D. All customers/or their representatives requesting credits will be required to be present at the next regularly scheduled Utility Commission meeting and will be advised of the status of their request.

**OTHER COSTS:** Cost incurred by the customer to comply with this section, to include, but not limited to, inspection, evaluation, estimated, repairs, plumbing services, and plumber's statements, will not be paid in any part by the City of Edgerton, its Utilities or any of its agencies or subunits, but remain the responsibility of the customer.